

## **Triple R Inc. Privacy Policy**

This privacy policy applies to <http://www.triplerinccontracting.ca> and all websites and URL's controlled or operated by Triple R Inc., which link to this policy, unless otherwise specified. If users have questions or concerns regarding this statement, they should first contact Triple R Inc's privacy department at [sales@triplerinccontracting.ca](mailto:sales@triplerinccontracting.ca)

### **Information Collection**

Triple R Inc is committed to protecting your privacy. Data collected is for the sole purpose of providing you with the service and or product which you have requested. Outside of our network of service provider and Synergy partners, we will not sell, trade or rent your personal information to a third party without your permission. We may send you offers through email or otherwise which we deem relevant to your specific project. You, at any time, may request to no longer receive such offers, at which time you will be removed from the list of offers within a 30 day period.

### **Service Request**

We request information from the consumer in two separate locations on our website. A user must provide detailed information about the service requested. No financial information (such as credit card number, expiration date) is collected from the consumer. This information is used to match consumers with appropriate service professionals. The information may also be used to contact the consumer to verify or clarify their service request or to customize the consumer's Website experience or future Triple R Inc communication.

### **"Just Ask Bob" page on the Triple R Inc. website.**

Any information collected on this page and or our Contact Us page on the Triple R Inc. website will be held in the strictest of confidence and only used internally by Triple R Inc. to answer the customers questions and or contact them as they have requested.

### **Profile**

We store information that we collect through the Website experience and activities, cookies, log files, clear gifs, and/or third parties to create a profile of our users. A profile is stored information that we keep on individual users that detail their viewing preferences, activities and interactions with Triple R Inc. Consequently, collected information is tied to the user's personally identifiable information to provide offers and improve the content of the site for the user. This profile is used to tailor a user's visit to our Website and to direct pertinent marketing promotions and communications to them.

### **Cookies**

A cookie is a piece of data tied to information about the user and stored on the user's computer. We use both

session cookies, which terminate when a user closes his browser, and persistent cookies, which remain on the user's computer until manually deleted.

By setting a persistent cookie, we enable our users to not have to log in with a password more than once, thereby saving time while on our Website. If users reject these cookies, they may still use our Website. The only drawback to this is that the experience and/or access of a user may be limited in some areas of our Website. For example, the user may not be able to participate in any of our sweepstakes, contests or monthly drawings that may take place.

We may use third-party advertising companies to serve ads on our behalf and to monitor certain pages of our Website for the purpose of reporting web traffic, statistics, advertisement 'click-throughs', and/or other activities on our site. These companies, which may include Google and Microsoft, Inc., may employ cookies and action tags (also known as single pixel gifs or web beacons) to measure advertising effectiveness. Any information that these third parties collect via cookies and action tags is completely anonymous.

#### **Third Party Advertising and or Triple R Inc's. Synergy Partners**

Some of our business partners may use cookies on our Website (for example, advertisers). We have no access to or control over these cookies once our business partners have been given permission to set cookies. This privacy statement covers the use of cookies by Triple R Inc. only and does not cover the use of cookies by any advertisers.

#### **Log Files**

Like most standard Website servers we use log files. This includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the Website, track user's movement in the aggregate, and gather broad demographic information for aggregate use.

#### **Special Offers and Updates**

We send all new customers a welcoming email to thank them for their interest in our company.

Established customers will occasionally receive information on our products, services, special deals, and possibly a bi-monthly newsletter in the near future. Out of respect for the privacy of our users we present them the option to not receive these types of communications by simply indicating their wishes in writing at

[sales@triplerinccontracting.ca](mailto:sales@triplerinccontracting.ca)

#### **User privacy**

Though we strive to preserve user privacy, due to the existing regulatory environment, we cannot ensure that all of your private communications and other personal information will always remain confidential. By way of example, we

may disclose personal information when required by law wherein we have a belief that such action is necessary or advisable to comply with a judicial proceeding, court order, legal proceeding, process or investigation served on our business or Website(s), or when we believe parties are misusing or attempting to misuse our Websites or services, including but not limited to violating the law, committing fraud, deception, theft, attempting to harm or divert our business, engaging in threatening or inappropriate behaviour or threatening to place, or placing themselves or others in danger. Finally, although we strive to protect your privacy, third parties beyond our control may unlawfully intercept or access transmissions or private communications. Therefore, we do not promise, and you should not expect, that your personal information or private communications will remain private.

**Aggregate Information (non-personally identifiable)**

Triple R Inc. may share aggregated activity or statistical information with partners, advertisers or others, but such information shall not contain personally identifiable information.

**Business Transitions**

In the event Triple R Inc. goes through a business transition such as a merger, being acquired by another company, or selling a portion of its assets, users' personal information will, in most instances, be part of the assets transferred.

**Links, Integrated Synergy Partnerships "Triple R Inc's. Referral List"**

This Website contains links from and to other Websites. Please be aware that Triple R Inc. is not responsible for the privacy practices of such other Websites. We encourage our users to be aware of this when they leave our Website and to read the privacy statements of each and every Website that collects personally identifiable information. This privacy statement applies solely to information collected by Triple R Inc's Website.

**Governing Law and jurisdiction**

This Site is controlled by Triple R Inc. from its offices within the province of Ontario Canada. By accessing this Site, you and Triple R Inc. agree that the statutes and laws of the province of Ontario, without regard to the conflicts of laws principles thereof, shall govern all matters relating to your access to, or use of, this Site and any Materials or Services. You and Triple R Inc. also agree and hereby submit to the exclusive personal jurisdiction and venue of the Superior Court of Ontario with respect to such matters.